

*"More than we can  
ask or imagine"*

**Annual Report  
April 1, 2012 to March 31, 2013**

**L'Arche Greater Vancouver  
and  
The L'Arche Foundation of  
Greater Vancouver**





**Identity and Mission Statements  
International Federation of  
L'Arche Communities:**

**Identity Statement:**

*We are people with and without intellectual disabilities, sharing life in communities belonging to an International Federation.*

*Mutual relationships and trust in God are at the heart of our journey together.*

*We celebrate the unique value of every person and recognise our need of one another.*

**Mission Statement:**

*Our mission is to...*

*Make known the gifts of people with intellectual disabilities, revealed through mutually transforming relationships.*

*Foster an environment in community that responds to the changing needs of our members, whilst being faithful to the core values of our founding story.*

*Engage in our diverse cultures, working together toward a more human society.*

*(Approved by the International Board March 2007;  
Ratified by the General Assembly, Kolkata, India, October 2008)*

# L'Arche Greater Vancouver 2012-2013 Annual Report

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## **President of L'Arche Greater Vancouver**



As Board business occupies our attention from month to month it's easy to lose track of a sense of the whole. Preparing an annual report for the community is a good opportunity to take a look at how far we've come in the past year.

Of course it's difficult to assess which of the year's events was most significant, but among the front runners was Community Living BC partially addressing ongoing operational deficits.

During the year we also received the long-awaited report from our Housing Planning Committee which was chaired by Jim Dorsey, whose term as Director has since ended. The committee's work was aided by submissions from consultants whose work was supported by a generous grant from the L'Arche Greater Vancouver Foundation. The report put forward various options for meeting our future housing needs. These ranged from modifying and upgrading our existing properties to acquiring new properties. Whichever direction we choose for the future, it will require a major fundraising effort.

In contrast to harder-edged matters like money and housing, we might turn to a warmer and softer topic—Servant Leadership. The L'Arche Canada Servant Leadership Program is continuing to develop. In the fall of 2012, both the L'Arche Greater Vancouver Society and the Foundation Boards had a presentation on the "roll-out" by Amy Demoulin from L'Arche Canada. Since then we've been aware of the program's thrust at regional and national meetings, as well as the always-with-us "Bubbles of the Month", which are resource bulletins focusing on a particular aspect of servant leadership and helps us to engage with it.

Our entire community can take great pride in the three-year Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation we received. In my last report I made reference to the high regard for L'Arche expressed by the CARF representative and this is our reward. And, of course, these things don't just happen; they are the result of a



great deal of extra effort by our assistants, administrators, and leaders.

It has also been significant to see all the work being done by Community members to generate a new Mandate which will guide us over the coming years. We look forward to seeing this work come to fruition in a final document in late spring.

In regard to specific Board matters, apart from the financial oversight our Treasurer, Ken Lee provides, we have made progress in some other governance work. We have adopted, and all Directors have signed, a new Code of Ethics and Conduct as required by CARF. And in the coming year we will be verifying the status of our risk assessment system and helping with the planning for our fortieth anniversary year.

So with a busy and demanding year behind us, I think we can look forward to a satisfying year ahead.

Respectfully submitted,

Tom Nowak  
President

### **L'Arche Greater Vancouver Board of Directors**



*Back row from left: Trudi Shaw, Tom Nowak (President), Garth Evans, Ash Abhyankar and Paul Mosca*

*Front row from left: Susan Cush, Ken Lee (Treasurer) and Denise Haskett*

## **President of the L'Arche Foundation of Greater Vancouver**



The last fiscal year has been a busy and exciting one filled with celebrations, building friendships, and intense fundraising efforts.

This year we were once again chosen as one of the recipient charities at Canada Life's Charity Softball Tournament. Many people from the L'Arche Community came out to add to the fun of the day. Because of Canada Life's matching funds, we were able to raise close to \$40,000 for our vehicle replacement program.

In October we hosted our Annual Ark Builders Brunch where we thanked major donors and met new friends. In our morning together we communicated how contributions help L'Arche to provide better care and services to the community and heard stories of how lives are changed because of L'Arche.

We launched the Advent season with our Annual Christmas Concert. Sherbrooke Mennonite Church welcomed us into their building and the Gallery Singers gave a splendid performance. The concert raised over \$2,000 for our Solidarity program.

In January I had the opportunity to travel with Sig Stark to attend the L'Arche Fund Development workshop in Montreal. We learned what other L'Arche communities are doing in the area of fundraising and came home with new strategies that will help us meet our goals.

Our Art of Being Together signature event grew in new ways. Lots of volunteers spent countless hours making this fundraiser possible. This year we had more artists involved and new guests who came and participated. Always popular with our community and friends, both the Operations and Foundation boards together with L'Arche personnel are exploring ways to make this even bigger and better next year.

Also this year the Housing Planning Committee put forth recommendations and the community had an opportunity to contribute to the vision for our expansion plans. Looking forward, we are excited about these plans and how they will give us an opportunity to grow and make our buildings more accessible.

All these events and planning were possible because of the passion, dedication and strong faith of everyone in the community and those who support L'Arche. Your Community Leader, Denise Haskett and her team together have taken on a vision that all is possible if we have a dream - and we trust in God's power and His plan for us. I am very grateful for the support and dedication of the Foundation board members who serve with me. I want to also thank Tom Nowak whose rapport has helped both boards to work co-operatively so that we truly live out the vision and mission at L'Arche.

Respectfully submitted,

Penny Lim  
President

### **L'Arche Foundation of Greater Vancouver Board of Directors**



*From left: Denise Haskett, Joan Isac, Penny Lim (President) and Audrey Staudacher*

*Regrets: Trudi Shaw*

## Community Leader/Executive Director



This year was certainly a rich one and chalk full of blessings! Our theme, taken from the book of Ephesians was “Glory to God whose power working in us can do infinitely more than we can ask or imagine.” It guided and inspired us throughout the year as we worked on several significant areas.

First and most importantly we shared life together each and every day in simple and ordinary ways, through sharing meals and cups of tea together, or walking with each other through the joys and the sorrows. We had lots of fun times and celebrations including birthday parties, spring, summer and Christmas holidays, days of retreat, special liturgical services, movie nights, our Art of Being Together signature event, the Canada Life Soft Ball tournament, a picnic with L’Arche Comox Valley and a party to celebrate our 39<sup>th</sup> Anniversary as a community to name but a few! Watch for news about our big 40<sup>th</sup> next year along with L’Arche’s 50<sup>th</sup> worldwide!

Last summer we were granted another 3 year accreditation status, (the highest possible award) from the Commission on Accreditation and Rehabilitation facilities (CARF), demonstrating L’Arche’s commitment to the highest standards in all aspects of the organization.

The Housing Planning Committee worked diligently all year. Through a thorough report from housing experts and further consultations with the Community there were several recommendations developed which will help us move forward with housing plans and growth. This exciting endeavor will require more in depth exploration as well as preparation for a major capital campaign.

I continue to be grateful for the strong relationship and support from our major funder Community Living BC as we work together in partnership to support the people we serve.

Led by our Regional Leader Pat Favaro, the Community entered into a process of prayer and discernment to develop a new Community mandate which will give us important direction for the next four years.

Being part of the larger family of L'Arche and a member of L'Arche Canada, we were engaged in learning about, and giving input into the development of the L'Arche Canada Servant Leadership initiative. This model, in keeping with L'Arche values, encourages each person to grow, develop, and share their gifts, and embrace our mission more fully.

What makes a community thrive is the wonderful, dedicated, creative, generous, passionate and amazing people who want to be here and make it work! I want to thank each and every one of you, the community and associate members, volunteers, employees, board members, family members, donors, friends, and supporters for all the ways in which you contribute to making this community thrive.

It is a joy and an honour to be on the journey with you.

Respectfully submitted,

Denise Haskett  
Community Leader/Executive Director





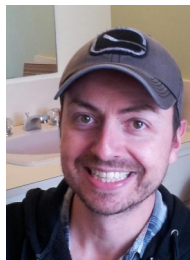


The Neighbours Helping Neighbours Team



The Emmaus Day Program

## Day Programs



Our two day programs continue to be an extension of L'Arche's mission to make known the gifts of people with developmental disabilities.

During the last year the Emmaus Day Program broadened its mission outreach by sending two members of their team to volunteer in a local school's art program. Several women in the Emmaus Day Program have started a knitting club that takes place in a local coffee shop once a week.

For a number of years the Emmaus Day Program has been faithfully baking cookies once a week and then taking them to serve people waiting at a food bank. A highlight for them this year was the purchase of a new industrial mixer that has greatly increased the ease, reliability and capacity to bake cookies and conduct their cooking classes.

The Neighbours Helping Neighbours Day Program (NHN) crew has been able to support more seniors and people with physical disabilities with lawn maintenance and other outside chores. They have more customers than ever before and have found it a challenge to keep up with the demand for their services. The NHN crew takes great pride in their work and in helping people.

In addition to their individual customers, NHN volunteered at Meals on Wheels, Collingwood Neighbourhood House, the Food Bank, Fair Haven and New Vista. They also welcomed a new volunteer who has become a valuable and dependable member of the team.

Peter McKinley

Director of Day Programs

## Human Resources in Numbers

Number of permanent personnel: **49**

Number of casual support personnel: **20**

Number of volunteer hours: **2825**

Number of languages spoken: **17**

Length of Service:

1 year: **7**   2 to 4 years: **7**   4 to 8 years: **14**   8+ years: **21**

Age Groups:

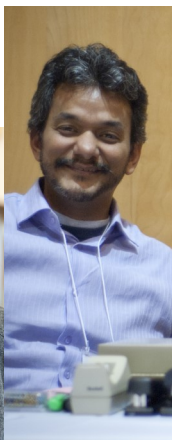
19 to 30 years: **17**

31 to 40 years: **8**

41 to 50 years: **11**

51 to 60 years: **8**

61+ years: **4**





## Human Resources



L'Arche Greater Vancouver continues to welcome the world and our last year was no exception. We were pleased to have Assistants join us from Japan, Hungary and France along with several Canadians who came from other parts of the country.

A major accomplishment in 2012-2013 was successfully passing another CARF accreditation review. The surveyors acknowledged that L'Arche has a transformative effect on young Assistants and that "L'Arche Greater Vancouver employs personnel who value an intentional community of mutually transforming relationships. Personnel feel nourished by the work culture of L'Arche Greater Vancouver and express the organization as 'being well together'".

Other accomplishments included:

- Securing more funding giving us the ability to continue to implement the L'Arche Canada Compensation Policy.
- Offering various training sessions to Assistants that included sessions on physical and mental changes when aging, positive behaviour support, self-care/stress management, team work and the L'Arche rules of cooperation.
- People in leadership roles took part in a seminar that looked at the challenge and opportunity of change.
- Offering formation on the L'Arche Canada Servant Leadership Model and reflecting on the different aspects of servant leadership.

Volunteers continue to make a big difference in our homes, day programs and fundraising events. We are grateful for the time and energy that they so willingly give to L'Arche.

Annette Kuhn

Acting Director of Human Resources



## Residential Programs



Another year has passed in our homes, and, just like any other home, highlights include our annual house holidays that give people an opportunity to go on a vacation together. People were able to travel to see friends in other L'Arche communities or enjoy a few days in beautiful B.C. We are grateful for the L'Arche Foundation of Greater Vancouver who provided funding for this unique annual L'Arche experience.

Throughout the rest of the year people in the homes welcomed many guests to their tables; they participated in community activities and volunteered at our own special events. Helping them get around to all those places are the two new vehicles that were made possible through the money raised at the Canada Life Charity Softball Tournament and a grant from B.C. Gaming.

Once again I am thankful for the hard work and commitment of the people who support me in my role, the Assistants in our homes and the people with disabilities who continue to inspire us.

Akiko Iwataki

Director of Residential Programs



Celebrations with Family and Friends



Unity House



Nazirah House



Creation House





Emily House



Bethel House



The Crossing

## Our Big Numbers

### Bethel House

**307** meals shared

Paul prayed for his family **107** times

Barb gave approximately **456** hugs

### Creation House

Ron sang along to at least **1092** hours of country music

Wayne volunteered **200** hours at the Salvation Army

Celebrated **42** birthdays—along with cake!

Arthur was our mailman **260** times

### The Crossing

There were an average of **4** simultaneous conversations happening at the dinner table

Christina volunteered **336** hours at Salvation Army

Guy volunteered **100** hours at the Salvation Army

### Emily House

Hosted **25** people for Christmas dinner.

Prayed and sang together **380** times

### Nazirah House

Cooked with **2,500** eggs

**53** visits to Tim Horton's

Hosted **180** guests for supper



## Our Big Numbers

### Unity House

Walked a combined total of **1,800** km  
 Hosted **52** movie nights  
 Linda and Lawrence participated with **600** people at  
 Operation Track Shoes in Victoria  
 Delinda completed **40** 1,000-piece puzzles!

### Emmaus

Sang "Peace like a River" **96** times  
**1,304** loads of dishes washed, dried and put away  
 Baked and served **1700** cookies at the Food Bank  
 Hospitality Project  
 Welcomed **139** guests at our Friday Lunches  
 Shredded enough documents to fill **48** garbage bags

### Neighbours Helping Neighbours

Worked a total **608** hours  
 Volunteered **159** hours at **4** organizations  
 Mowed **110** lawns  
 Helped customers with their shopping **65** times  
 Took **34** trips to local recycling centres  
 Planted **3** trees

### Community

Betty and Evelyne prayed for **520** donors  
 Mary and Emily made **118** mailbox runs  
 We gathered **45** times for Community Prayer

## Our Financial Picture

### L'Arche Greater Vancouver—The Big Numbers—Audited

	<u>Year ended</u> <u>March 31, 2013</u>	<u>Year ended</u> <u>March 31, 2012</u>
<b><u>Revenues</u></b>		
Provincial Grants	\$ 2,481,461	\$ 2,263,887
Donations from L'Arche Foundation of Greater Vancouver	112,237	118,678
Other	176,503	171,624
	2,770,201	2,554,189
<b><u>Expenses</u></b>		
Direct program costs	2,010,913	1,977,464
Facility costs	326,858	321,297
Administrative costs	349,609	348,923
	2,687,380	2,647,684
Excess (Deficiency) of revenue over expenses	\$ 82,821	\$ (93,495)

Numbers taken from L'Arche Greater Vancouver's Audited Financial Statements for the year ended March 31, 2013.

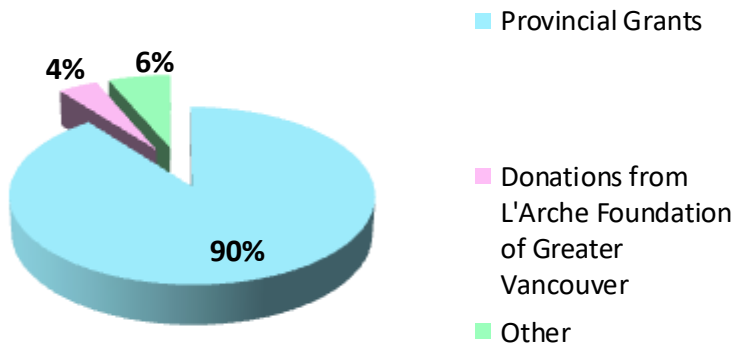
L'Arche Greater Vancouver is assisted in its mission by the L'Arche Foundation of Greater Vancouver, a registered charity dedicated to finding funds from non-government sources in support of L'Arche Greater Vancouver. The Foundation is responsible for building modernization and improvements as well as new building projects.

Full audited financial statements for L'Arche Greater Vancouver and the L'Arche Foundation of Greater Vancouver are available upon request.

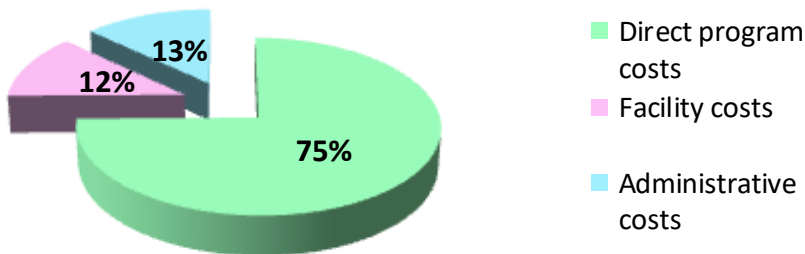


## Our Financial Picture

### L'Arche Greater Vancouver - Revenues



### L'Arche Greater Vancouver - Expenses



## Our Corporate and Community Supporters

AGF Investments Inc.	Eden Florist
Andrew Mahon Foundation	Fets Bar & Grill
B.E. Digitally Hip Corporation	Fluor
Bard on the Beach	Fortis BC
BC Family Net Society	FS Financial Strategies
Province of British Columbia	Gardenworks
BC Housing	Geologix Exploration
Benefits by Design	GVC Credit Union
Bosa Foods	Hilton Hotel - Metrotown
Burnaby Firefighters Charitable Society LTD	IBM Canada Ltd.
Burnaby Newsleader	Investors Group
Canada Life	J & G Servant Foundation
Capilano Suspension Bridge	JK Group
Catholic Women's League of St. Joseph's Church	John Ross Insurance Service Ltd
Catholic Women's League of St. Peter's Parish	Knights of Columbus, Father Peter McGuire Council, No. 4615
Charlie's Chocolates	Knights of Columbus, Fraser Valley Council, No. 2552
CI Investments	Knights of Columbus, Holy Cross Council, No. 5423
City of Burnaby	Knights of Columbus, No. 8853
Cobs Bread	LuvCravings
Columbia-Bowell Funeral Chapel	Mackin Creek Farm
Community Living BC	Made in Print
Complete Brokerage Services LTD	Manning Elliott LLP
Coquitlam Zone Bowling	Mink Chocolates

## Our Corporate and Community Supporters

Myung Sung Church	St. Joseph the Worker Parish
New Vista Society	St. Nicholas Catholic Church
Oakridge Centre	St. Thomas Anglican Church
Open Source Solutions for Business	Starbucks - Marine Way
Optimum Group Benefits & Insurance Services Inc	Starbucks - North Burnaby
Pekoe Tea Lounge	Steelhead Business Products
Pacific National Exhibition	Subway
Provincial Employees Community Services Fund	Sweet'e's Bakery
QC Productions	Teal-Jones Group
Raw Canvas	Telus Communication Inc.
Regent College	Ten Thousand Villages
Safeway Oakridge Centre	The Comedy Mix
Saint Thomas Aquinas High School	The Gallery Singers
Semperviva Yoga	The Great West Life Assurance Co.
SFU Hockey Team	Uprising Breads
Shadbolt Centre for the Arts	VanCity, South Burnaby Community Branch
Shaw	Vancouver Aquarium
Soroptimist International of North and West Vancouver	Vancouver Canadians
South Arm United Church	Vancouver International Marathon Society
South Burnaby United Church Women	VanDusen Botanical Gardens
St. Anthony of Padua Fraternity, S.F.O.	West Coast Door Service
St. Augustine's Council Catholic Women's League	Winnipeg Foundation



## **L'Arche Foundation of Greater Vancouver**

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Charitable Registration No. 137648671-RR0001