

# BC Housing Application

## Frequently Asked Questions

1. Where do I apply for housing?
  - You can use the BC Housing Registry to apply for many types of affordable rental housing, including BC Housing subsidized rental homes, non-subsidized rental homes, and supportive housing. Go to the BC Housing website at <https://www.bchousing.org/>
2. Can I apply for housing if I have a developmental disability?
  - If you are an adult with a developmental disability, you must contact Community Living BC (Simon Fraser Region) to confirm your housing eligibility first. They can be reached at 1.877.660.2522 or <https://www.communitylivingbc.ca/>
3. Can I apply directly to L'Arche Greater Vancouver?
  - L'Arche selects all housing applicants directly from the BC Housing Registry based on eligibility and applicant preferences/requirements.
4. I only want to live in the L'Arche Greater Vancouver building. How can I choose the L'Arche building when applying through the BC Housing Registry?
  - You can choose the L'Arche building using the address 7415 Sussex Ave, Burnaby, BC V5J 3V6, or the building reference code DTM.
5. Am I eligible for subsidized housing?
  - To determine if you are eligible for subsidized housing, go to <https://www.bchousing.org/housing-assistance/rental-housing/subsidized-housing>
6. How do I begin the application process?
  - To be considered for tenancy/housing with L'Arche Greater Vancouver, you must have an active file with BC Housing.
7. I've applied for the Housing Registry. Does that mean my rent will be subsidized by BC Housing?
  - Successfully applying to the BC Housing Registry does not guarantee your placement in subsidized housing. Applicants must meet BC Housing subsidy eligibility requirements and will be notified once a home that meets their needs becomes available.
8. I've applied for the Housing Registry. Does that mean that I am approved? When do I get the keys to my new place?
  - A successful BC Housing Registry application does not guarantee that a home will be immediately available. The Housing Registry functions as a waitlist registry only. When you are next on the list, you will still be required to complete a housing application with a relevant housing provider like L'Arche Greater Vancouver.
9. I signed up with BC Housing a while ago. How can I ensure my application status is up to date?
  - If you have already signed up but need to refresh/reactivate your file (which should be done every six months), contact the Housing Registry Inquiry Line at 604-433-2218 or 1-800-257-7756.
10. My contact information has changed. How can I be reached regarding my BC Housing application?

- Ensure that you regularly/promptly update your BC Housing application if you change your contact information (phone number, email, and/or mailing address). You can do this by calling the Housing Registry Inquiry Line at 604-433-2218 or 1-800-257-7756.

11. When can I expect L'Arche Greater Vancouver to contact me?

- Once you are next in line on the Housing Registry and an appropriate unit becomes available, you will be contacted by L'Arche and provided with a L'Arche Housing Application Form to complete. L'Arche cannot provide an average wait time for processing the application and/or when a unit becomes available.

12. I need help with completing the application form at BC Housing.

- Contact the Housing Registry Inquiry Line at 604-433-2218 or 1-800-257-7756 for information or assistance regarding the Housing Registry system and application.